

Approx.  
290 stores

Approx.  
90min from Tokyo



Konohana no Yu



HOTEL CLAD

## Gotemba Premium Outlets®

Having Mt. Fuji, the World Heritage site, in the background, the mall is one of Japan's leading shopping resorts where you can enjoy shopping, dining, and various leisure activities.

In 2020, a new area called "HILL SIDE" opened, and it became the largest outlet mall in Japan\* with approximately 290 restaurants and well-known brands including luxury brands. (\*In terms of store floor area according to our research.)

"HOTEL CLAD" and a day trip hot spring facility "Konohana no Yu" managed by the Odakyu Group, as well as a mini amusement park are on the site.



\*As of Jan.22, 2025

# OVERVIEW

<b>Property Name</b>	Gotemba Premium Outlets®
<b>Location</b>	1312, Fukasawa, Gotemba, Shizuoka 412-0023 Japan
<b>Phone</b>	+81-550-81-3122 (Recorded guidance)
<b>Closing day</b>	Once a year (in February)
<b>Official Website (EN)</b>	<a href="https://www.premiumoutlets.co.jp/en/gotemba/">https://www.premiumoutlets.co.jp/en/gotemba/</a> Others: Traditional/Simplified Chinese, Korean,
<b>Hours</b>	Dec - Feb 10:00 a.m. – 7:00 p.m. Mar - Nov 10:00 a.m. – 8:00 p.m. * Vary by season.
<b>Stores</b>	Approx.290 shops
<b>Structure</b>	Single story building, one floor above ground, with partial two-storied structure
<b>Parking spaces</b>	Approx. 7,000 cars (includes temporary parking lot) * FREE
<b>Open date of expansion</b>	Phase I : 13 <sup>th</sup> July 2000 Phase II : 8 <sup>th</sup> July 2003 Phase III : 25 <sup>th</sup> March 2008 Phase IV : 1 <sup>st</sup> June 2020

## Scale of Facilities

- Site area Approx. 419,200m<sup>2</sup>
- Total retail area Approx. 61,300m<sup>2</sup>



## Access

- Car Approx. 2km from Gotemba Interchange on Tomei Expressway
- Train Odakyu Limited Express Romancecar “Mt Fuji” \*Reserved seat only.  
Approx.90min, From Shinjuku to JR Gotemba station.
- Shuttle Bus Approx. 15min by free shuttle bus from JR Gotemba Station
- Highway Bus \*JR Bus Kanto ▶ JR  
\*Odakyu Hakone Highway Bus ▶ Odakyu  
Approx. 85min from Tokyo Station(JR)  
Approx. 95min from Shinjuku Station(Odakyu /JR)  
Approx.115min from Shibuya Station(Tokyu, Keio, Fujikyuu)  
Approx. 90min from Yokohama Station(Fuji Kyuko)  
Approx. 95min from Ikebukuro Station(Kokusai kogyo)  
Approx. 95min from Shinagawa Station  
(Keihin Kyuko/limited schedule only)  
Approx. 60min from Kawaguchiko Station(Fuji Kyuko)  
\*for more info, please refer to our website

# GUEST SERVICES

## Services

**Multipurpose Restrooms** 17 for wheelchair-accessible, 11 for ostomate-adaptive  
12 for multipurpose bench

**ATM** International cards are acceptable at 3 ATM  
• E-net (2 location)  
• Seven Bank (3 locations)

**Lockers** Coin-operated, 3 locations  
\*Available for suitcases

**Nursing Room** Free ( 4 locations)

**Stroller Rental** Free \*coin-return type

**Wheelchair Rental** Free \*coin-return type

**For Kids** Playground (Free), Hill Side Playground (Charged)

**Free Wi-Fi** Available in most areas

**Prayer Room** Separated for men and women, with small purification facilities to cleanse hands and feet.  
Qibla signs on the ceiling.

**EV Charger** Available (paid service)

**Mobile Battery Rental** Available (paid service)

## Other Info.

**Photo Spot** “Yume no Ohashi (Bridge of Dreams) are certified as Mt. Fuji view heritage and 12 views of Mt. Fuji in Gotemba city.

**Tourist Spots nearby** • Hakone hot spring area about 40 minutes by car.  
• Kawaguchi Lake about 50 minutes by car.

## For Tourists

**Tax Free** Available \*may vary by store

**Payment** Union Pay, Alipay + , WeChat Pay  
Visa, MasterCard, American Express,  
Diners, JCB, Discover  
\*may vary by store

**Tourist Information Center** Welcome Center in Hillside, are certified Category 3 by JNTO

**Telephone Interpreting** Free / English, Chinese, Korean,  
Portuguese, Spanish, Thai, Indonesian,  
Vietnamese

**Photo Spot for Group Tour** Take a group photo with a remote camera using smartphone.  
<https://www.premiumoutlets.co.jp/en/gotemba/sp/machicame/>

**Foreign currency exchange machine** Exchange foreign currency bills into Japanese yen. (14currencies)

**International Delivery Service** Charged \*cashless payments only  
Available only for product you purchased from us.

\* For more service details, please refer to our website.

<https://www.premiumoutlets.co.jp/en/gotemba/service/>

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